## Welcome Letter from the President

Dear Members,

It is with great pride and enthusiasm that I welcome you to the New Hampshire Tax Collector's Association website. As your President, I am honored to serve alongside such a dedicated and knowledgeable group of professionals.

This year, my theme is "Building Trust Through Knowledge and Service." In our roles as tax collectors, trust is not just earned, it's cultivated through transparency, competence, and a genuine commitment to serving our communities. That trust begins with knowledge. By investing in education and staying informed, we empower ourselves to make sound decisions, uphold best practices, and confidently navigate the complexities of our responsibilities.

Equally, vital is our support for one another. Whether you're new to the field or a seasoned veteran, we all benefit from sharing insights, offering encouragement, and fostering a network of collaboration. Together, we strengthen not only our individual offices but the integrity of our profession statewide.

I encourage you to explore the many resources available on this website, from the technical resources tab where are Policy and Procedure Manual is kept and Annual Conference and Workshop tabs which provide information for future opportunities, and our General Counsel tab which holds many valuable presentations from our Association's Attorney Bernie Campbell. Familiarity with these tools ensures we remain proactive, prepared, and connected.

Let's embrace this year as an opportunity to grow, connect, and serve with purpose. Through continued learning, mutual support, and a shared commitment to excellence, we will build lasting trust in our communities and among ourselves.

Thank you for all that you do, and for being part of this dedicated association.

Warm regards,

Katie A. Gargano, CTC President, New Hampshire Tax Collector's Association City of Laconia