



## *NEW TAX COLLECTORS' WORKSHOP Day 1*

**Tuesday, March 24<sup>th</sup>, 2026**

- 8:30-9:00 Registration
- 9:00-9:15 Welcome Remarks and Introductions, DRA Commissioner and NHTCA President  
Katie Gargano, Laconia
- 9:15-10:15 Transitioning to the Public Service or Sector—DRA Advisors Michelle Clark,  
Jamie Dow and Kat de Oliveira
- 10:15-10:30 Break
- 10:30-11:30 Ethics—DRA Assistant Revenue Counsel
- 11:30-12:30 Lunch
- 12:30-12:45 Certification update?
- 12:45-2:00 Tax Rate Setting—DRA Advisors Michelle Clark, Jamie Dow and Kat de Oliveira
- 2:00-2:15 Break
- 2:15-3:30 RSA 91A Right-to-Know—NHMA

## *NEW TAX COLLECTORS' WORKSHOP Day 2*

**Thursday March 26<sup>th</sup>, 2026**

- 8:30-9:00 Registration
- 9:00-9:15 Welcome Remarks and Introductions, DRA Commissioner and NHTCA President  
Katie Gargano, Laconia
- 9:15-10:30 MS-61—Charity Baker
- 10:30-10:45 Break
- 10:45-11:30 Internal Controls & Personal Safety
- 11:30-12:30 Lunch
- 12:30-1:30 Tax Liening—Maria Sanders
- 1:30-1:45 Break
- 1:45-2:45 Tax Deeding—Elise Smith
- 2:45-3:30 Round Table Discussion

**NEW**  
**Tax Collectors' Swag**  
**NHTCA Blankets - \$25**  
**NHTCA Sweatshirts - \$30**  
**Cash or Check**  
**(First come first served)**

*Agenda may change without notice.*